

## Bilingual Case Manager (English/Spanish)

\$51K - \$53K/yr Full-time Medical, PTO

## Job description

Domestic violence advocacy organization is seeking a compassionate and driven Bilingual Case Manager to support Hispanic/Latine survivors of domestic violence in their journey toward safety, healing, and self-sufficiency. Your bilingual fluency in Spanish and English—both spoken and written—will be essential to ensure culturally responsive, trauma-informed care for clients whose voices too often go unheard.

## **Key Responsibilities:**

- Provide direct support to Hispanic clients, e.g., safety planning, crisis intervention, & advocacy.
- Assist clients with interpreting & translating documents, e.g., legal & medical paperwork.
- Accompany clients to court proceedings and other critical appointments.
- Help clients access community resources such as housing, healthcare, immigration services, and employment support.
- Conduct outreach to build trust and raise awareness of MSCFV's services in Hispanic communities across the Mid-Shore region.
- Maintain accurate, timely, and confidential case documentation.

## Requirements:

- Fluency in Spanish and English (verbal and written).
- Minimum of a Bachelor's Degree in social work, psychology, human services, or a related field.
- Passion for social justice and supporting survivors of domestic violence.
- Strong interpersonal, organizational, and communication skills.
- Must have reliable transportation and the ability to pass a criminal background check.
- Full-time, on-site position in Easton, MD (Monday-Friday, 40 hours/week).

Interested candidates should send a cover letter and resume to humanresources@mscfv.org.